

State/Agency	Section #	Point #	State Comment	Response
Maharashtra	2a	14	The Single Window platform/framework should be proposed for Manufacturing/Industries only, as “business” would cover many aspects which include non-industrial set-ups. Thus, the questions related to Single Window should be changed to Setting up an Industry	The scope of Ease of Doing Business covers all business, including industrial and commercial activities. Thus business reforms must support the growth of all business.
Maharashtra	2b		DIPP is developing and promoting the E-biz platform for State approvals also. The E-Biz platform is expected to Go-Live from early 2016 for L1 and L2 integration for the critical industry approvals. If this is the mandate and way forward, States should not be expected to develop their own Single Window System and should only use E-Biz, Therefore, questions pertaining to this section may be removed.	States that implement eBiz so that it meets the objectives of this Action Plan will receive credit for these interventions. eBiz is a platform that states may choose to implement to provide single window services.
Maharashtra	2b	21	CAF should be used to only populate the majority of information regarding entrepreneur and investment. These fields should be taken from most of the department application forms to cover the common fields. It is not practical to populate every field across all industry approval form, else the CAF would become unwieldy. DIPP should clarify this.	DIPP will circulate knowledge from other states that have already implemented this, so that all states will be able to learn from each other's experience
Maharashtra			As a part of ease of doing business, States should have minimum number of mandatory approvals for setting up an Industry. The revised assessment framework doesn't emphasize on this aspect.	This may be considered for future years
Maharashtra	1	12-13	The draft regulations for inviting and publishing public comments should be limited to regulations related to industry approvals only by government departments.	Suggestion accepted and addressed
Maharashtra			Although there are number of approvals required for setting up an industry, the critical ones that typically cause delay relate to:  a. Acquiring Land b. Environment Clearances c. Labour Approvals d. Infrastructure Development permissions for water, power  The framework should address these concerns and give higher weightages for questions/interventions	This is an issue for the assessment of state reform implementation next year, and this may not be relevant to the State Action Plan.
Maharashtra			Ease of Doing Business is related to “industrial development” and supplementing “Make in India” campaign by Gol and DIPP. Since, for industries, most of states would receive maximum number of applications at their respective Industrial Development Corporations, the questionnaire should clearly highlight this and focus on responses from this organization only.  In addition, there are several cases, especially for large, ultra and mega projects, wherein industries need to be set-up in rural areas. There should be separate questions for such scenarios, as unlike IDC, multiple agencies are involved in giving approvals (Gram Panchayat, Collector, Town Planning, etc.)	The scope of Ease of Doing Business covers all business, including industrial and commercial activities. Thus business reforms must support the growth of all business.

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Maharashtra			Through various investor interactions in the recent past, government has realized that it is essential to increase awareness and disseminating information related to key reforms implemented by the Centre and States. In this context, DIPP should introduce a structured framework to judge effectiveness of implementation of reforms on an ongoing basis.	This is an issue for the assessment of state reform implementation next year, and this may not be relevant to the State Action Plan.
Maharashtra			Policy on attracting investments, providing enabling infrastructure and giving exemptions/incentives is a critical aspect of industrial development. Aspects pertaining to Industrial Policy and few focus sectors like Automobiles, ESDM, IT, Aerospace and Defence, should be included for comparative benchmarking.  Also factors like availability of skilled labour, number of mandays lost due to strikes/unrest, etc. may be factored in the revised assessment.	This may be considered for future years
Maharashtra			MSME's require special focus and benefits. For this sector, there should be a separate regime of ease of doing business for faster clearances, exemptions and lower cost of service delivery from government. The revised Assessment must factor clearances/approvals needed for them separately.	This may be considered for future years
Maharashtra	9		There should be a uniform criteria for Inspections/Approvals/Exemptions for classifying industries various into Red/Orange/Green categories, while giving consent for environment related approvals. This should be standardized at a pan India level.	DIPP will circulate knowledge from other states that have already implemented this, so that all states will be able to learn from each other's experience
Maharashtra	9		DIPP should empanel professional agencies across the country who would undertake mandatory (third party) inspection/certification at affordable cost for Boilers. The services of these agencies must be made available till the district level	DIPP would be pleased to support state reforms with any required support to reforms at the Centre.
Maharashtra	2a	16	If all the required decision making powers are delegated to the single window body, the bureau will run a parallel government for industry approvals. Also, to facilitate inspections and send field officers for survey and data collection and routine industry visits, a large team would need to be seconded to the Bureau. Hence, it may not be a feasible proposal to vest all the powers under one agency.  Also, if DIPP wishes to pursue the proposed framework of a single bureau, please provide the following inputs: <ul style="list-style-type: none"> <li>• How long (duration) the senior level officials will be appointed through deputation?</li> <li>• What powers will they have?</li> <li>• What will be the role of the Senior level official in the Single Window clearance?</li> <li>• Will respective departments, from which such officers are drawn, cease to give any industry related approvals?</li> </ul>	DIPP will circulate knowledge from other states that have already implemented this, so that all states will be able to learn from each other's experience
Maharashtra	3c	55	This is a mammoth task. Land Records exist across districts and not every region/taluka may have 100% digitization and accuracy, despite more than a decade of effort. To integrate with judicial database, which may not exist in automated format for even large cities, would not be feasible.	DIPP will circulate knowledge from other states that have already implemented this, so that all states will be able to learn from each other's experience

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Maharashtra	7a	182	How will this initiative address Ease of Doing business for investors is not clear.	This measure, similar to other measures covered in this section, relates to certainty regarding the quality of electricity coverage. Ensuring investor certainty about electricity quality can assist in planning for mitigating measures and steps.
Maharashtra	10	328	Judiciary reforms are the prerogative of the Central Government. Questions related to these enablers should not be used for State assessment  DIPP may propose a structure/reform for States for Industrial Disputes, with timelines and roles and responsibility that could be adopted	DIPP would be pleased to support state reforms with any required support to reforms at the Centre.
Maharashtra	8c	210	Traditionally check posts for Sales Tax has not been implemented in Maharashtra since beginning i. e. 1960. The information about transactions is verified on the basis of books of accounts, transport documents etc. thus, questions pertaining to this parameter should be removed.	This parameter is present in many other states, and they must take action if relevant
Maharashtra	9	250	For large states like Maharashtra, submission of inspection report within 48 hours for VAT registration is not possible. This should be extended to atleast 15 days.	The use of increased risk assessment and self/third-party certification for low/medium risk industries may allow the time and workload for inspectors to be better balanced
Maharashtra	4		Questions pertaining to the urban department doesn't specify whether answer should be sought from single or multiple ULBs. Each ULB will have different degree of automation, with a higher degree of IT maturity within cities and lower penetration of technology in rural areas. There cannot be a uniform responses at the state level.	DIPP will circulate knowledge from other states that have already implemented this, so that all states will be able to learn from each other's experience
Maharashtra	4c	81-85	Industrial Development Corporations should be designated the tree authority for their jurisdiction whereas Forest dept. should be designated the tree authority for areas outside industrial estates.  In addition, if land has been acquired for industrial development, tree cutting is bound to happen. DIPP may propose removing this approval for all States and in lieu, corporates may be mandated to plant new trees in designated areas to ensure conservation.	The scope of Ease of Doing Business covers all business, including industrial and commercial activities. Thus business reforms must support the growth of all business.
Maharashtra			For ease of doing business, it is important to provide critical infrastructure in the industrial estates. Also, keeping in line with climate change and clean energy, States must adopt measures for promoting Reforms for use of clean energy and establishing common affluent treatment plants for discharge of Hazardous wastes. Such measures, may be included in the Assessment.	This may be considered for future years

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Maharashtra			<p>There are several instances wherein old factories, lying unused for several years are bought by investors to re-start operations. However, there is no defined procedure and timeline for such steps as “labour dues” is a sticky issue as no authority has the clear status on total dues pending and responsibility of settling dues and ensuring payment is also no clearly established. Thus, due to pending litigations, new investors are unable to start operations and investments do not accrue.</p> <p>DIPP in co-ordination with Labour Ministry is requested to lay down guidelines for the same.</p>	This may be considered for future years
Maharashtra	8h	198, 204, 232-236	Since entertainment tax is not applicable for the Industry, questions pertaining to the same should be removed from the revised framework.	The scope of Ease of Doing Business covers all business, including industrial and commercial activities. Thus business reforms must support the growth of all business.
Maharashtra	8i	196, 202, 237-241	Since Luxury tax is not applicable for the Industry, questions pertaining to the same should be removed from the revised framework	The scope of Ease of Doing Business covers all business, including industrial and commercial activities. Thus business reforms must support the growth of all business.
Maharashtra	1	6	Entertainment tax and Luxury tax are typically applicable for commercial establishments like multiplexes and hotels respectively. These taxes are not applicable to industries (manufacturing). Therefore, these taxes should not form part of the proposed Single Tax ID.	The scope of Ease of Doing Business covers all business, including industrial and commercial activities. Thus business reforms must support the growth of all business.
Maharashtra	4a	71	Completion certificate has lot of significance for an industry to get into production and should be issued by government only. Third party architects should be used for inspections.	Occupancy certificates are typically issued by the government for industries to get into production. Completion certificates in many states are already issued by the architect as a prerequisite for occupancy certificates.
Maharashtra	4a	72	To conduct plot wise survey of trees would be a time consuming and expensive proposition, which would not facilitate ease of doing business. Since the objective is to move to self-certification and plant trees (in lieu of cutting trees), Government may propose norms of tree plantation based on area of plot, terrain conditions. built up area. etc.	This may be only possible in the long term, but concrete steps in the right direction must be taken immediately.
Rajasthan	4a	72-74	The state IDC RIICO allots the land to an enterprise after development only. The development of land includes leveling, construction of roads and demarcation of plots. Therefore the felling of trees related points are not relevant in the context of business reforms	The scope of Ease of Doing Business covers all business, including industrial and commercial activities. Thus business reforms must support the growth of all business.
Rajasthan	4c	81-85	The state IDC RIICO allots the land to an enterprise after development only. The development of land includes leveling, construction of roads and demarcation of plots. Therefore the felling of trees related points are not relevant in the context of business reforms	The scope of Ease of Doing Business covers all business, including industrial and commercial activities. Thus business reforms must support the growth of all business.

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Rajasthan	9d	258-262	The state IDC RIICO allots the land to an enterprise after development only. The development of land includes leveling, construction of roads and demarcation of plots. Therefore the felling of trees related points are not relevant in the context of business reforms	The scope of Ease of Doing Business covers all business, including industrial and commercial activities. Thus business reforms must support the growth of all business.
Haryana	4a	62	* Building plan approval by the departments whether Urban local bodies or HSIIDC or Town & Country Planning or HUDA is granted in accordance to the bye-laws applicable in their department. As far as code is concerned National building code already exists. * Comprehensive Formal Building Code to be developed by the T&CP department/State Government shall be followed by HUDA	Suggestion accepted and addressed
Haryana	4a	63-65	* Yes; Building code and building bye laws are two different things. So here instead of building code building bye laws should be put in place. * Comprehensive Formal Building Code to be developed by the T&CP department/State Government shall be followed by HUDA.	Suggestion accepted and addressed
Haryana	5a	93-94	Agree on this point if the Central Govt. may amend the provision in the Act.	DIPP would be pleased to support state reforms with any required support to reforms at the Centre.
Haryana	8a	195	Not Applicable. Professional Tax not levied in the State	This parameter is present in many other states, and they must take action if relevant
Haryana	8a	197	Not Applicable due to Litigation	This parameter is present in many other states, and they must take action if relevant
Haryana	8b	201	Not Applicable. Professional Tax not levied in the State	This parameter is present in many other states, and they must take action if relevant
Haryana	8b	203	Not Applicable due to Litigation	This parameter is present in many other states, and they must take action if relevant
Haryana	8c	210	Not applicable. There are no check posts in the State	This parameter is present in many other states, and they must take action if relevant
Haryana	8f	222-226	Not Applicable. Professional Tax not levied in the State	This parameter is present in many other states, and they must take action if relevant
Haryana	10	328-344	Agree on this point if Central Govt. can ensure direction to the High Court for implementation.	DIPP would be pleased to support state reforms with any required support to reforms at the Centre.
FICCI	1	7	Could be covered under taxation	These are enablers for business start-up and so are included here
FICCI	1	8	Could be covered under taxation	These are enablers for business start-up and so are included here
FICCI	1	9	Could be covered under taxation	These are enablers for business start-up and so are included here
FICCI	1	[New]	Add action: Ensure that the process of clearance/permission is mapped with each and every stage and the status of permission can be tracked online on real time basis. The timelines should be defined for each and every step involved in the permission process with a provision for alert at the senior levels for any delays.	This is addressed in the suggestions below

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FICCI	4c	83	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	4d	88	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	5b	99	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	5c	104	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	5d	109	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	5e	114	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	5f	119	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	6b	127	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	6c	132	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	6d	137	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	6e	142	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	6f	147	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	6g	152	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	6h	157	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	6i	162	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	6j	167	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	6k	172	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	6l	177	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	7b	192	Add tracking and monitoring functionality to system	Suggestion accepted and addressed

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FICCI	8d	214	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	8e	219	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	8f	224	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	8g	229	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	8h	234	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	8i	239	Add tracking and monitoring functionality to system	Suggestion accepted and addressed
FICCI	10b	[New]	Add action: Design and implement a system to allow for e-payments	Question 343 has been amended to include e-payments
FICCI			Right of way for power distribution cables	This may be considered for future years
FICCI			Approval of R&R scheme for land acquisition	This may be considered for future years
FICCI			Forest Rights Act 2006- For every diversion of forest area certificate of compliance against Schedule Tribes & Other Traditional Forest Dwellers (Recognition of Forest Rights) Act has to be obtained prior to submission of diversion proposal	This may be considered for future years
FICCI			NOC for soil excavation/filling	This may be considered for future years
FICCI			NOC for blasting by explosives and establishment of magazine under Explosives Act & Rules	This may be considered for future years
FICCI			Grant of Right of Way for tower erection and lines for power supply	This may be considered for future years
FICCI			Approval for electrical equipment installed at the site and commissioning the electrical system under Electricity Act 2003 and Indian Electricity Rules 1956	This may be considered for future years
FICCI			Permission for Highway Crossing, access road through highway, right of way etc under Section 278 of the Highways Act 1980	This may be considered for future years
FICCI			Approval for cutting of footpath/road/road crossing lane/Right of Way	This may be considered for future years
FICCI			Indian Forest Act, 1972- Notification to constitute any land a reserved forest. As per the guidelines of MoEF, Government of India, the non-forest land which is transferred and mutated in favour of the State Forest Department for the purpose of compensatory afforestation, should be declared as RF/PF under the Indian Forest Act. 1972 section 4	This may be considered for future years
FICCI			Wildlife Management Plan approval/Clearance	This may be considered for future years
FICCI			Coastal Regulation Zone Legislation- Recommendation for the project to MoEF/SEIAA for establishing project in coastal zone	This may be considered for future years
FICCI			Coastal Regulation Zone Legislation- Clearance for captive berth and sea water	This may be considered for future years

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FICCI			Authorization required from State Pollution Control Board for generation, transportation, collection, treatment, disposal, sale etc of Hazardous waste under Hazardous Waste (Management & Handling & trans-boundary movement Rules, 2008 (amended upto 2009) ("Hazardous Waste Rules")	This may be considered for future years
FICCI			Authorization under Bio-Medical Waste (M&H) Rules applicable to all persons who generate, collect, receive, store, transport, treat, dispose or handle biomedical waste under the Bio-Medical Waste (Management and Handling) Rules, 2011	This may be considered for future years
FICCI			NOC for Sewage water treatment and associated plumbing	This may be considered for future years
FICCI			Permission/Clearance for drawing ground water for industrial purpose	This may be considered for future years
FICCI			Apply for sewerage connection and deposit inspection fees	This may be considered for future years
FICCI			Approval for Registration of the establishment under the Inter State Migrant Workmen Act under the Inter State Migrant Workmen Act, 1979;The Inter State Migrant Workmen Rules, 1980	This may be considered for future years
FICCI			Permission for storage of fuel oil and chemicals	This may be considered for future years
FICCI			Approval from Traffic & Coordination Department (Municipal) when the project involves disruption of general traffic movement/circulation pattern temporarily or permanently during and after the construction of the project	This may be considered for future years
FICCI			Approval of weights and measuring instrument intended to be used; Under Standards of Weights and Measures Act, 1976 ("Act") and the Standards of Weights and Measures (General) Rules, 1987 ('General Rules')	This may be considered for future years
FICCI			Registration as packers under Legal Metrology (Packaged Commodities) Rules 2011	This may be considered for future years
FICCI			MMDR Act 1957 & Mineral Concession Rule 1960- Grant of Reconnaissance Permit; Prospecting License or Mining lease	This may be considered for future years
FICCI			NOC if project site near the monuments etc	This may be considered for future years
FICCI			Permission required if the project site is within the jurisdiction of the Port Trust	This may be considered for future years
FICCI			Tribal Development Plan approval/Clearance	This may be considered for future years
FICCI			NOC from Department of Fisheries for hydro project	This may be considered for future years
Chhattisgarh			It is requested that ample reference, wherever required/applicable, be provided to the States/Uts for standardisation of user experience. In the previous exercise, this was not done due to which, the form of representation was subjective and left to interpretation, which caused confusion during assessment. For instance, a sample document to act as a benchmark may be shared for recommendation points like "Ensure information on the procedure and a comprehensive list of all documents that need to be provided are available on the web site".	DIPP will circulate a vision/guide document to help states understand what needs to be done. In addition, DIPP would be pleased to facilitate state-level workshops with departments to explain the vision/guide for each of the actions.



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Chhattisgarh	9		It is suggested that for those inspections, which are to be done under the prevailing law, computerized risk assessment may not be included. Since its mandatory, option of skipping any inspection or leaving it to an assessment framework might not align with legal requirements. For example, at the first instance of installing a boiler, inspection is mandatory under Boiler Act. Subsequent inspections (for renewal) may be subject to a computerized risk assessment.	The use of increased risk assessment and self/third-party certification for low/medium risk industries may allow the time and workload for inspectors to be better balanced
Chhattisgarh	9		There are some inspection-related questions that seek random allotment of inspectors as part of EoDB. This is not possible across the board. For example, in case of Tree-Cutting NOC, only the appropriate Revenue department officer is authorised to do field inspection and submit report. In such a case, there is no way in which random allotment of inspecting authority is possible or practically feasible, because the Tehsildar/SDM of that area alone is the authorized person to do field inspection and submit report. In such cases of one-to-one mapping of authority inspection, its kindly submitted that exception has to be made from the mandate of random inspection.	Authorization of inspecting authorities is with the State Governments and necessary changes may be made by them to facilitate random allocation.
Chhattisgarh	9		Considering the number of inspectors in the State, the requirement of mandating online submission of inspection report within 48 hours and the mandate that same inspector will not inspect the same establishment twice consecutively may not be feasible. It is therefore requested to keep the timeline at 72 hours. as like the previous year's recommendations.	The use of increased risk assessment and self/third-party certification for low/medium risk industries may allow the time and workload for inspectors to be better balanced
Chhattisgarh	10		Commercial dispute resolution and paper-less courts are progressing under the guidance of High Courts. Therefore, considering the limited role of department, the associated questions may be suitably revised/dropped. In fact, for all legal/court related points, it is further suggested that they be clubbed and taken up by DIPP with the Union Law Ministry directly.	DIPP would be pleased to support state reforms with any required support to reforms at the Centre.
Chhattisgarh			There are always certain questions that may have been done away with, altogether, by a State. They should all, be treated as a "Yes" rather than as a N/A because doing away with a requirement under a question altogether is better than automating for it. Also, there should be positive oriented cut-off (such as "no later than") rather than an arbitrary commencement cut-off (such as "not before"). Certain states might have initiated reform on certain questions well before the time-lines envisaged by the EoDB framework. Such early-bird reform must gain advantage due to it and not suffer different treatment vis a vis other States taking such reforms in more recent times.	This is an issue for the assessment of state reform implementation next year, and this may not be relevant to the State Action Plan.
Chhattisgarh	2b	41	In light of the introduction of Udyog Adhar memorandum (UAM), the recommendation may be suitably modified	DIPP will circulate knowledge from other states that have already implemented this, so that all states will be able to learn from each other's experience
Chhattisgarh	7a	181-189	Recommendations relating to Obtaining Electricity Connection (section 7a) may be further segregated into points relating to obtaining electricity connection and those relating to distribution.	This has already been done. Questions 179-184 relate to distribution; questions 185 to 189 relate to electricity connection.
Delhi			I am directed to inform you that Govt. of NCT of Delhi agrees to Business Reform Action Plan 2016 formulated by the Government of India, Ministry of Commerce and Industry, New Delhi.	Thank you

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West Bengal	2a	15	the necessity of establishing a single window mechanism through legislation could perhaps be reviewed. Any such law would necessarily have to be harmonised with the existing statutes, particularly in sectors like environment, labour and electricity. To give an example, section 25(1) of the Water (Prevention and Control of Pollution) Act, 1974 which vests the power to issue CFE I CFO with the PCB, may need to be amended to allow further delegation to a single officer. A corresponding provision, Section 21(I) of the Air (Prevention and Control of Pollution) Act, 1981, may also have to be amended. We believe that what will matter in EODB will be administrative and political will, not just a fresh enactment.	DIPP will circulate knowledge from other states that have already implemented this, so that all states will be able to learn from each other's experience
West Bengal	6a	124	while liberalizing the norms for the renewals of factory licences, we need to carefully calibrate it with safety requirements of the public and workers. A ten year period may see significant changes in production processes and associated risk mitigation requirements, it might not be very wise to allow such a long period between renewals.	DIPP will circulate knowledge from other states that have already implemented this, so that all states will be able to learn from each other's experience
West Bengal	9a	243	self-certification in lieu of physical inspection under all labour laws is also fraught with worker safety implications. This requirement too, would need to be re-examined.	DIPP will circulate knowledge from other states that have already implemented this, so that all states will be able to learn from each other's experience
West Bengal	2a		MSMES occupy a significant position at the state level and often have requirements that differ sharply from those of the larger industries. It may thus be appropriate to allow the states to operate more than one single window mechanism.	DIPP will circulate knowledge from other states that have already implemented this, so that all states will be able to learn from each other's experience
West Bengal	9n		similarly, to allow self certification and/or 3rd party verification under environment laws, amendments to section 21(3) of the Air (Prevention and Control of Pollution) Act, 1981 and section 25(3) of the Water (Prevention and Control of Pollution Act. 1974, may have to be made.	DIPP would be pleased to support state reforms with any required support to reforms at the Centre.
West Bengal	9o		similarly, to allow self certification and/or 3rd party verification under environment laws, amendments to section 21(3) of the Air (Prevention and Control of Pollution) Act, 1981 and section 25(3) of the Water (Prevention and Control of Pollution Act. 1974, may have to be made.	DIPP would be pleased to support state reforms with any required support to reforms at the Centre.
West Bengal	7a		the items relating to power connections need to be reworked in consultation with an expert in distribution issues. In a scenario of overall power deficit and wide-spread load-shedding in most states, insistence on matters like automatic outage tracking and service restoration, providing information regarding supply reliabilities and outage compensation, will really have little impact on business.	In the next Doing Business report by the World Bank, India's rank will be based in part on Delhi and Mumbai's experience with these elements. Other states should implement these steps as well, to ensure that a conducive regulatory environment for business is offered throughout the country.